To: [hotelManager@email.com](mailto:hotelManager@email.com)

Dear Hotel Manager,

Thanks for informing me, but this is simply untrue.

I wasn’t staying at your hotel during that time period. As our contract states, I stayed from the 5th to the 12th of March. The room was left in good condition. The attached images are proof of my stay during that time period and the condition of the room.

Hereby I ask you to refund me the 150€, as it is a disgrace to charge me for such a crime I didn’t commit. The contract and my photos are enough evidence. It is astounding that the contract wasn’t checked before charging me. Even if this was an error, I can’t recommend your hotel anymore.

If any unauthorized transactions occur on my credit card or my money hasn’t been refunded by next week, I will call my bank and report you for fraud.

Kind regards,

Bunea